

MODERN TOURS & TRAVELS - TERMS & CONDITIONS:

- ★ **Quota Allocation:** Our Haj tours are dependent on Quota Allocation by Govt. of India, in case of non-quota allocation, the tour could not be conducted and the deposited amount will be refunded to the intending pilgrims.
- ★ **Travel Dates:** The specified dates could differ by ± 3/4 days due to changes in Airline schedule, delayed quota allocation / visa stamping and on extreme unavoidable circumstances the group departure might also be extended upto 15/17 days.
- ★ **Visa stamping:** is subject to approval from Saudi Embassy. We will not be responsible for any Delay, Rejection or Mistake done by Saudi Embassy.
- ★ We have the right to change any or all tour programs before or during the journey without any prior notice for which no claim / refund shall be entertained.
- ★ We will not be responsible if our tours are rescheduled, cancelled or altered due to cancellation / delay of flight, buses, hotel unavailability / cancellation, or other unavoidable circumstances such as strike, war, flood, storm, earthquake, imposition of new law or any other calamity and for which no refund shall be made nor any claim shall be entertained.
- ★ We are not responsible for any loss occurred during the tour by accident, incident, luggage lost, valuables loss, death, etc.
- ★ **Room** for 2/3 beds as paid for could not be provided instantly due to any reason whatsoever then the Pilgrims will have to adjust on bigger rooms (e.g. 4+ bedded) for a day or two on sharing basis with other Pilgrims (for which no partial refund will be made). In case the provision for 2/3 beds could not be fulfilled at all then the difference amount as paid by the Pilgrim will be refunded.
- ★ **Room Allotment** will be as per our arrangement; no choice of room will be entertained. Pilgrims who follow "PARDAH" should select private room option of 2/3 beds by paying the relevant package cost **OR** should carry the necessary "VEIL" for unwanted Gaze. Though the rooms allotment are on Sharing Basis, we might also accommodate ladies and gents separately on separate rooms.
- ★ **Room Service** in Azizia is unlike Hotels of Makkah & Madinah, only once or twice bedsheet change is possible. Towels, toiletries and WIFI are not assured on Azizia accommodation.
- ★ **Bathrooms** in hotels are mostly Western Toilet and Indian Pans are hardly available.
- ★ **Guests and Relatives** of Pilgrims are not allowed to Eat or Stay with our group, it is illegal as per Haj ministry Law, KSA.
- ★ Partly utilized services are also considered as fully utilized. For such circumstances no refund is applicable.
- ★ **Carrying illegal** drugs / narcotics such as opium, ganja, poppy, etc., or any kind of indecent photographs, books, pamphlets, CD's, etc., is a crime and is strictly punishable by Saudi Government.
- ★ **Foreign exchange** in Saudi Riyals or U.S. Dollars could be purchased from us under "Basic Travel Quota" which should be informed to us well in advance.
- ★ Indian and Saudi Arabian laws are applicable to all intending Pilgrims. All disputes of whatever nature relating to the tours shall alone have jurisdiction at Court in Kolkata.

MANDATORY PROCEDURE FOR BOOKING

- ✓ **Booking form** duly filled in with authentic information.
- ✓ **International Passport** valid at least six months from the date of journey and should not be "HAND WRITTEN".
- ✓ **PAN Card** copy to be submitted.
- ✓ **Proof of Mehram** is mandatory for female, as they are not allowed to travel without Mehram(s).
- ✓ **BOOKING AMOUNT:** Rs. 1,00,000/- at the time of booking and the balance amount could be paid as per convenience but should be cleared before Ramazan, if the booking is made on or after the month of Ramadan, then full amount of the package cost to be paid.
- ✓ **PHOTOGRAPHS:** 6 copies of coloured photographs sized 3.5 cm x 3.5 cm having white background.
- ❖ **Booking cancellation charge** is Rs. 50,000/-; additional charges are applicable on services booked / entertained on behalf of the pilgrims such as airline deposit, ticket issuance, hotel booking, etc. Last moment cancellation will result in forfeiture of full package cost. If the payment is not received as per the specified schedule, then the booking will stand void and the reservation will be transferred to others.
- ❖ At the time of booking a Registration number will be allotted to each Pilgrim that is required for communicating with us for all future correspondences.
- ➔ Payment could be done through NEFT / RTGS, Cheque or Demand Draft, drawn on Kolkata branch in favor of "MODERN TOURS & TRAVELS". Only "AT PAR" Cheques are acceptable from outstations.

ICICI BANK		VIJAYA BANK		HDFC BANK	
CURRENT A/C NO	331905000232	CURRENT A/C NO	722700301000079	CURRENT A/C NO	50200004791605
RTGS / NEFT / IFSC CODE	ICIC0003319	RTGS / NEFT / IFSC CODE	VIJB0007227	RTGS / NEFT / IFSC CODE	HDFC0002666
SWIFT CODE	ICICINBBCTS	SWIFT CODE	VIJBINBBOSC	SWIFT CODE	HDFCINBBCAL

PILGRIM DECLARATION	SALES	AGENT DECLARATION
<p>I have read the Haj Brochure and its Booking Terms & conditions, I hereby understood and agree to accept the same. I further agree to pay the relevant package cost including the Foreign Exchange under "Basic Travel Quota" which I am eligible for the current year, for all my expenses in Saudi Arabia and / or other Countries as and when required for my boarding, lodging, transportation and all other expenses.</p> <p>Signature / Thumb:</p> <p>Date:</p>	<p>Booking Date:</p> <p>Name:</p> <p>Signature:</p>	<p>I am fully aware of the package cost Rs. _____</p> <p>And the tour details as per Haj Brochure and Booking Terms & Conditions which I have explained to the client, who have authorised and instructed me to accept the same for his / her / their behalf.</p> <p>Agency Name:</p> <p>Sign & Stamp:</p> <p>Date</p>